

2007 Consumer Confidence Reports Mailed to District Customers

All Lakehurst Water and Sanitation District customers will be receiving the annual Denver Water 2007 Consumer Confidence Report by July 1, 2007. The United States Environmental Protection Agency (EPA) mandates that all public water systems provide their customers with an annual water quality report or Consumer Confidence Report (CCR). The Lakehurst Water and Sanitation District operates under a contract with Denver Water to provide treated water to District customers. This report contains information regarding water quality regulations, quality of water provided by Denver Water, as well as source water information. If you should have any questions regarding the information on the Consumer Confidence Report or any other water quality questions, please call the District office at (303) 985-7895.

In an emergency call the District office 24 hours a day at 303-985-7895. Calls received outside normal working hours will be answered by the District's answering service and the information will be directed to on call service personnel for assistance.

LAKEHURST WATER AND SANITATION DISTRICT

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(303) 985-7895

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Lakehurst Water and Sanitation District Simplifies Monthly Water and Sewer Billing Procedures

Lakehurst Water and Sanitation District customers now receive monthly water and sewer bills. Monthly invoices provide customers timely information on water consumption and costs. Water and sewer bills are mailed the last business day of the month. A bill not paid by the 25th day of the month is delinquent. An account delinquent for 60 days or more is subject to suspension of water service. Once water service is suspended, a \$ 30.00 suspension fee is assessed. Service will not be restored until all unpaid water and sewer charges have been paid in full at the District office. If you should need any further information regarding Lakehurst's billing procedures, please contact the District office at (303) 985-7895.

Are You A Snowbird? We Can Save You Money.

Many of Lakehurst's customers migrate to warmer climates during the winter months. If you are away for two or more consecutive months we can save you money.

The district charges a base monthly water service fee of \$5.00 and a base monthly sewer service fee of \$14.65; "base" meaning as long as your service is active you will receive these charges. By simply calling the District office and arranging for discontinuance during your absence you could save as much as \$19.65 per month. The need to forward your bills will be eliminated because bills will not be generated; meaning there will be no charges for you to worry about. There is a \$30.00 discontinuance fee but you will notice a \$9.30 savings after the first two months and \$19.65 a month there after. Notify the district office upon your return and we'll send a friendly member of our field staff to meet you and reinstate your service at no extra charge. When leaving for the winter months, please remember to winterize any pipes that may be exposed to freezing.

How Water Works An Inside Look at Residential Water Use

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The average American household uses approximately 146,000 gallons of water annually, according to the AWWA Research Foundation. Of this amount, 42 percent is used indoors, and the remaining 58 percent is used outdoors. By far the largest percentage of indoor water use occurs in the bathroom for toilet flushing (20.1 gal/person/day) and showering (13.3 gal/person/day). For information on residential water efficiency, visit the Water Saver Home website at www.h2ouse.org, a virtual encyclopedia of water-saving tips, and AWWA's drinktap.org consumer website.

- Distribution mains are the pipelines that carry water from the transmission mains and distribute it to the

customer and fire hydrants throughout the water system. Mains in residential areas should be at least 6-8 inches in diameter.

- Service lines carry water from the utilities water mains to the consumer's home, building, or other point of use. Average single-family homes are adequately served with a 3/4 -inch service.
- A shutoff valve, or curb stop, is used to easily turn off the service line for repairs or nonpayment of the water bill.
- Water meters calculate how much water is used. In cold climates, indoor meters should be located as close as possible to where the pipe enters the home. Meters in warmer climates are often located on an outside wall or in a lawn pit.
- Back-flow prevention devices may be installed to create an isolated or closed plumbing system, preventing water from flowing back into the public water pipes.
- In the building, fresh water fills the water heater, and piping is split to supply cold and hot water to taps and fixtures, including outdoor irrigation systems.
- Drain/waste/vent piping disposes of used water and waste, exhausts sewer gases, and provides proper pressure for drain pipes.

If you should need further information on how your water works, please contact the District office at (303) 985-7895.

Lakehurst to Research Convenient Bill Payment Options

Lakehurst customers will soon be receiving a survey in the mail concerning proposed methods of paying their water and sewer bill. The survey's main purpose is to determine the number of customers who have an interest in paying their bills electronically. The Board will consider which program is both cost effective and feasible to administer. Customers should keep in mind; the District does not discourage and will always allow you to arrange with your bank the payment of water and sewer bills. The survey will be mailed with the May water bill or customers can go to the District's website at www.lakehurstwater.org to complete and submit the survey on-line.